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Patent
Attorney's Docket No. 033048-036

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of)	ATTENTION: DRAFTING BRANCH
)	
Glen Ferguson et al.)	Group Art Unit: 2123
)	
Application No.: 09/766,652)	Examiner: Unassigned
)	
Filed: January 23, 2001)	
)	
For: A DATA MODEL FOR AUTOMATED)	
SERVER CONFIGURATION)	
)	
)	



SUBMISSION OF SUBSTITUTE DRAWINGS

Box Missing Parts
Assistant Commissioner for Patents
Washington, D.C. 20231

ATTN: OFFICIAL DRAFTSMAN

Sir:

Enclosed please find 16 sheets of substitute drawings for review by the Patent and Trademark Office in connection with the above-identified application and in response to the requirement made in the Notice to File Missing Parts of Nonprovisional Application. Applicant avers that no new matter has been added thereby. Upon receipt of a Notice of Draftsperson's Drawing Review (PTO-948), Applicant will submit corrected formal drawings.

Respectfully submitted,

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By: _____

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Date: July 9, 2001

3-TIER SYSTEM

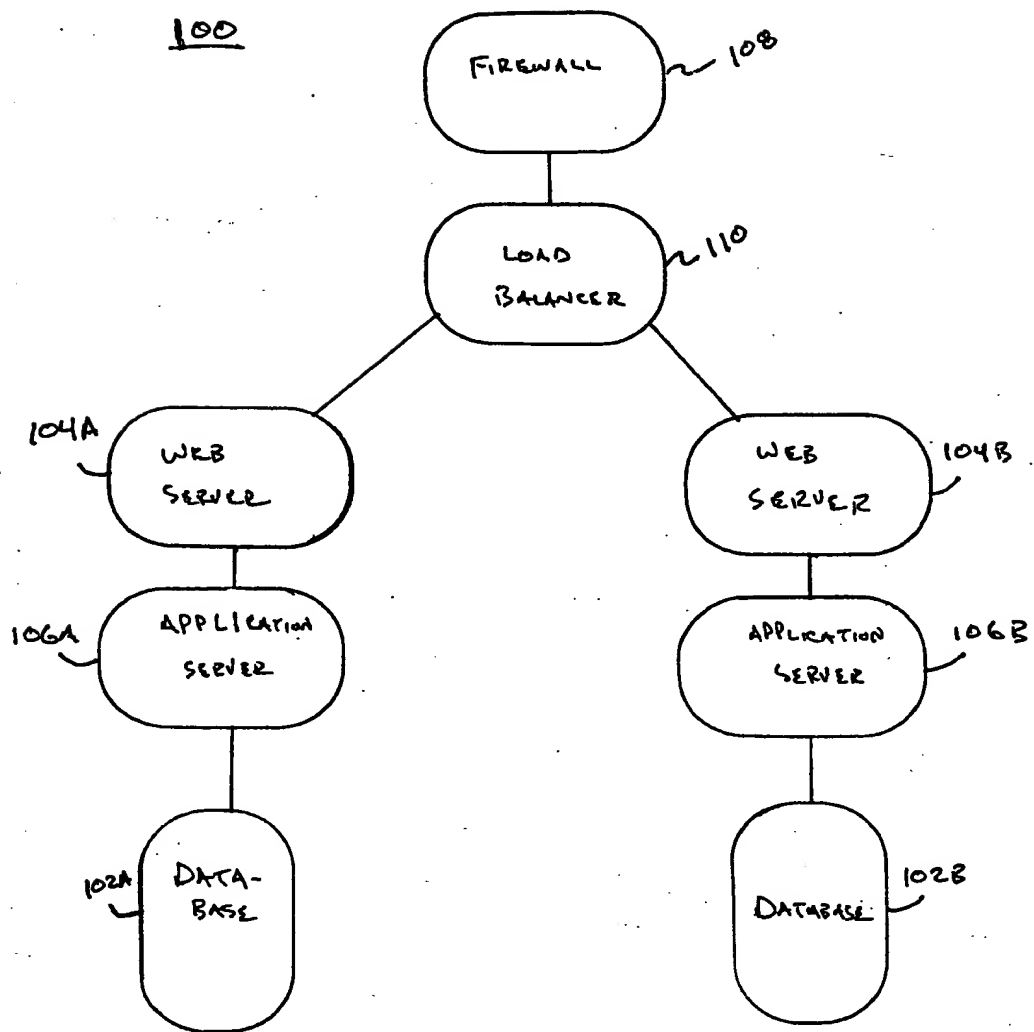


FIGURE 1

09765552.070901

09765652-070901

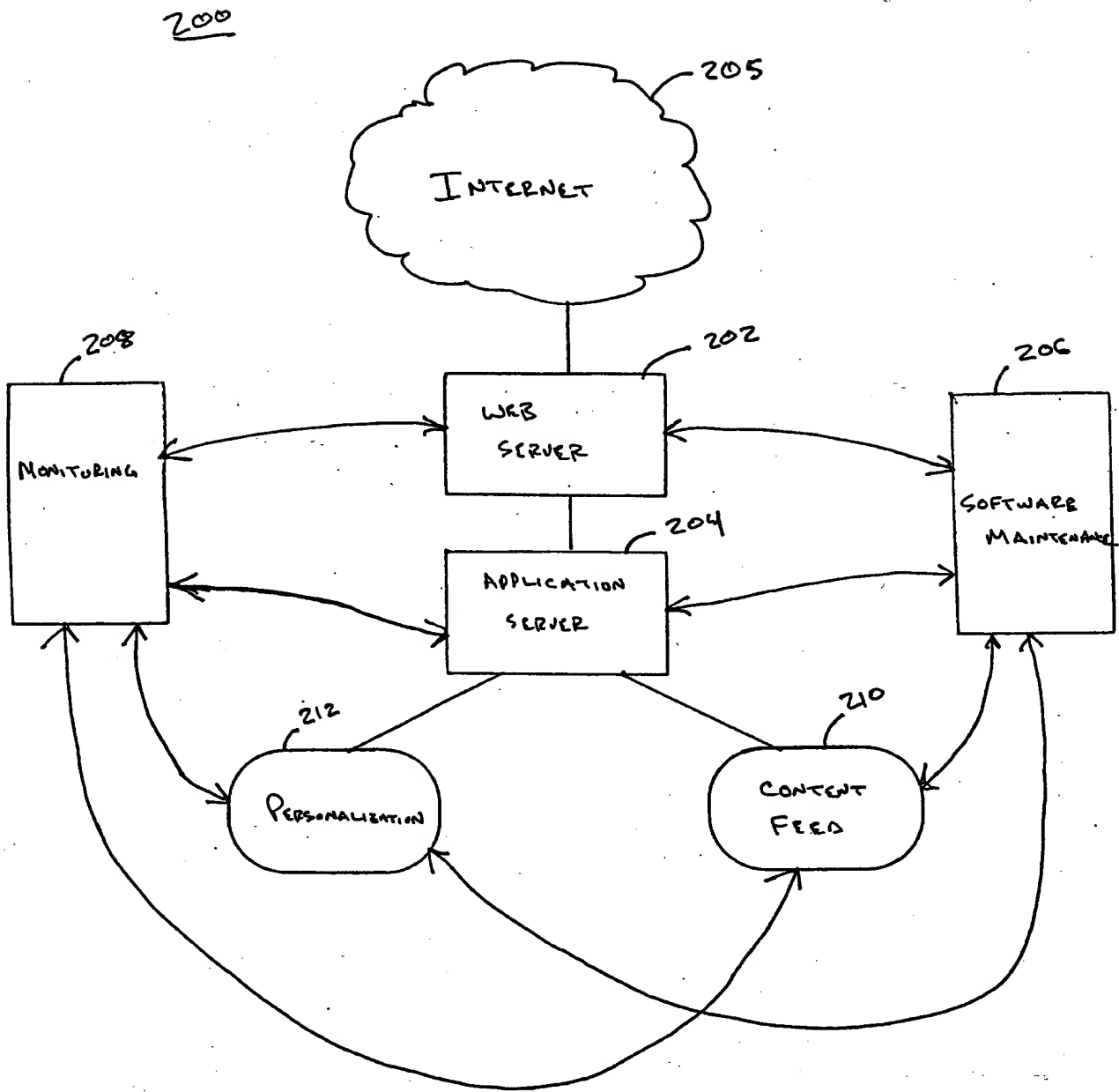


FIGURE 2

0975553-070901

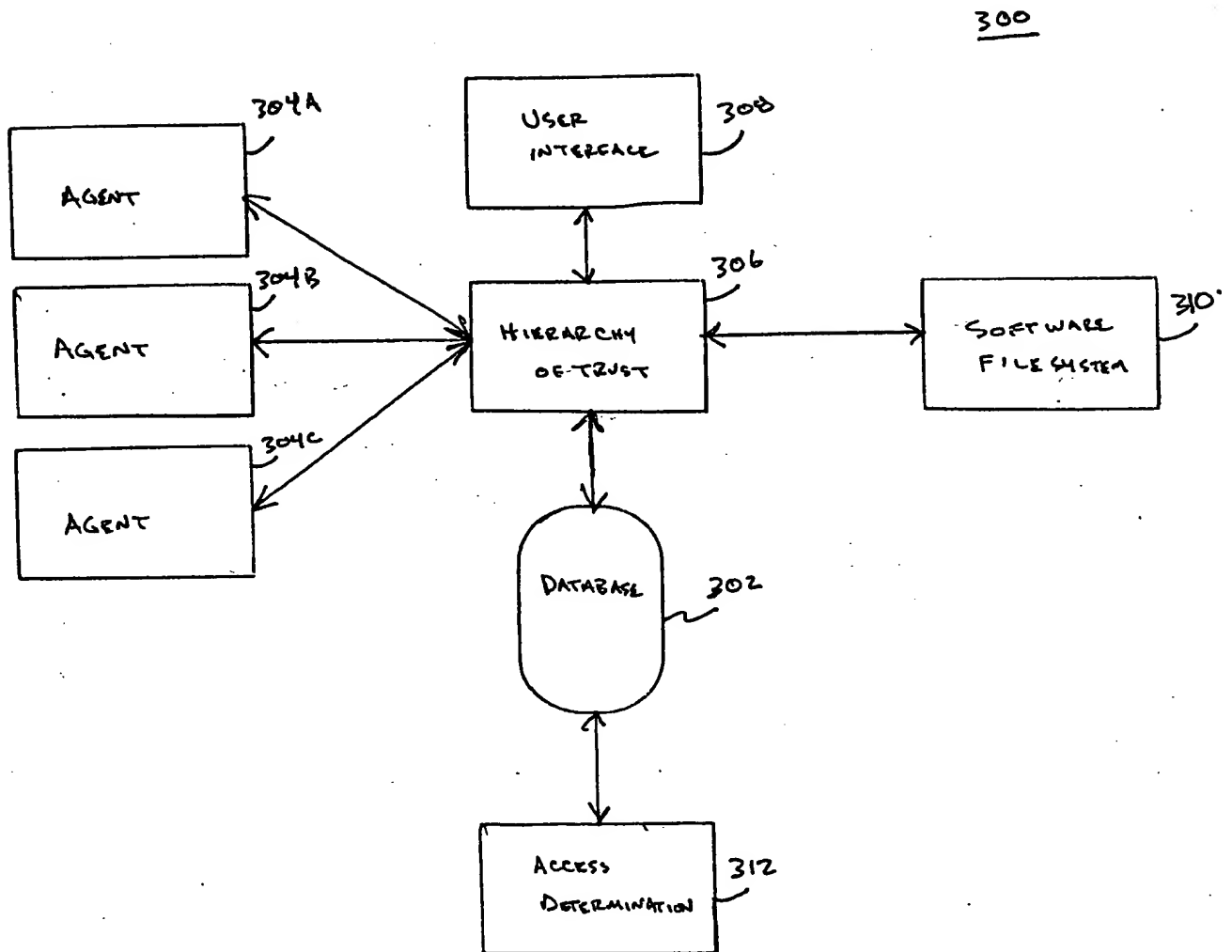


FIGURE 3

CUSTOMER ROLE PACKAGE

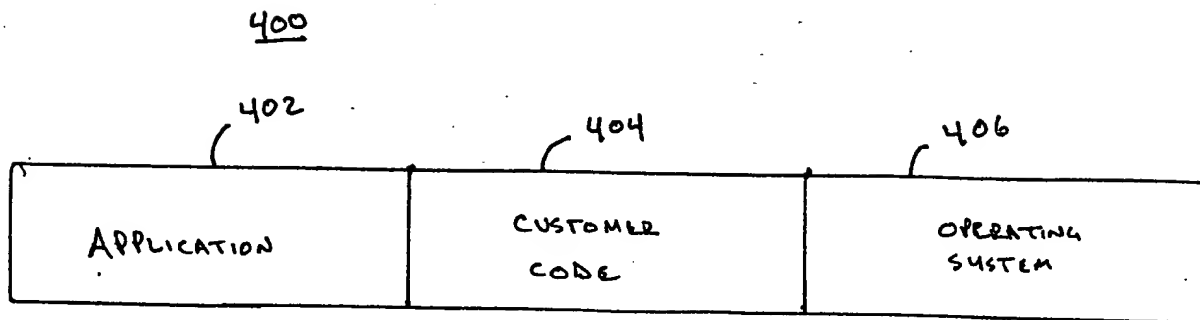


FIGURE 4

ROLE-CENTRIC MODEL

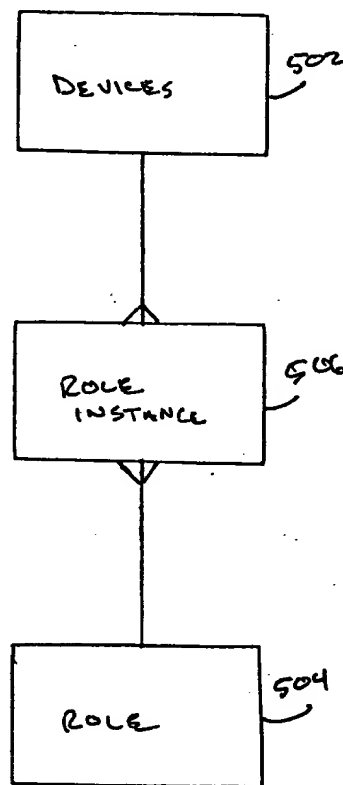


FIGURE 5

09755552.070901

SERVICE-CENTRIC MODEL

600

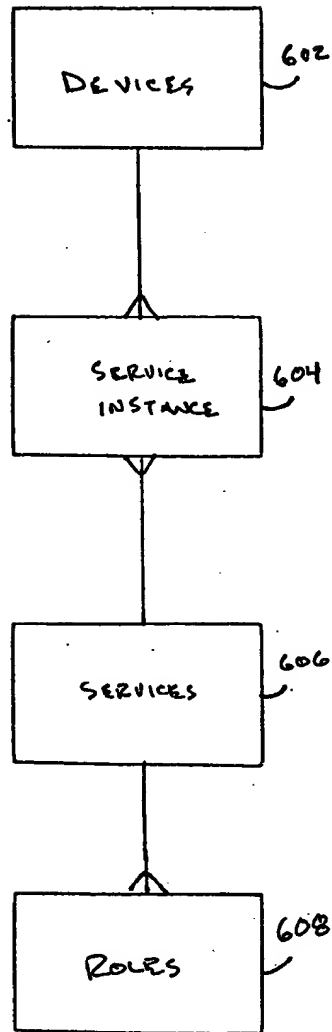


FIGURE 6

09766652-070901

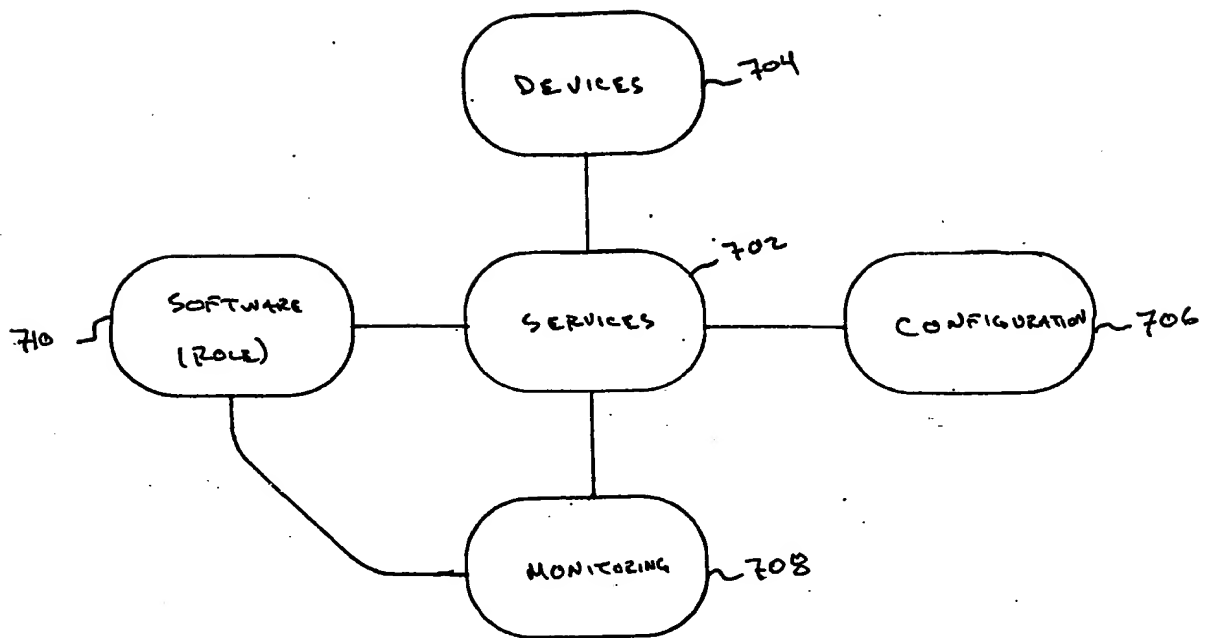


FIGURE 7

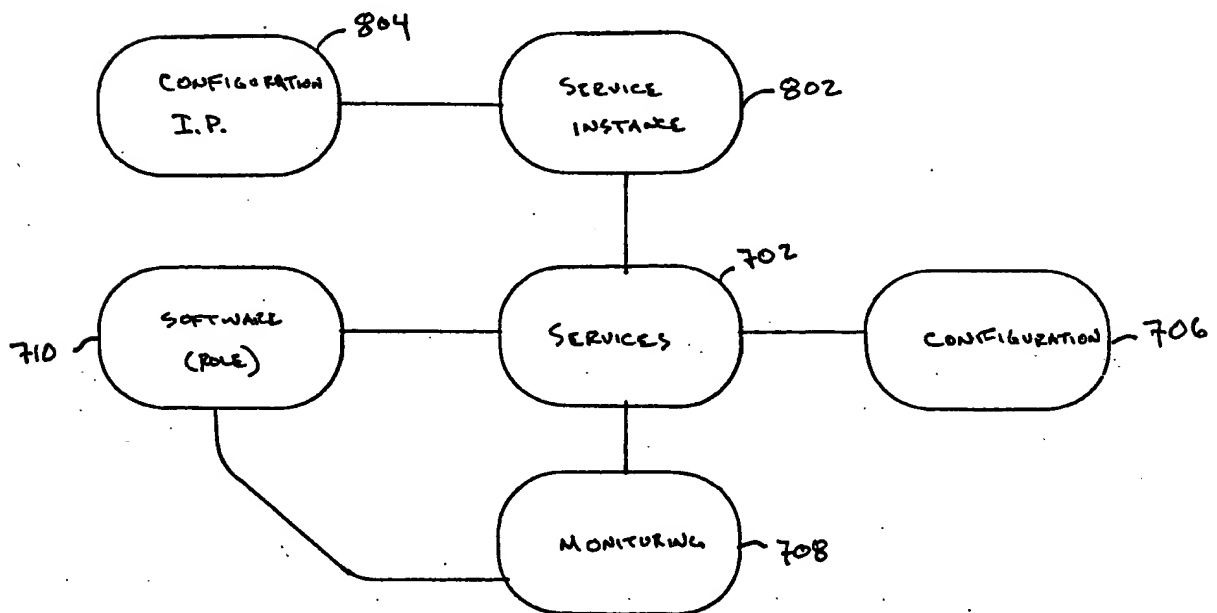


FIGURE 8

09766532-070901

FOUO 2599260

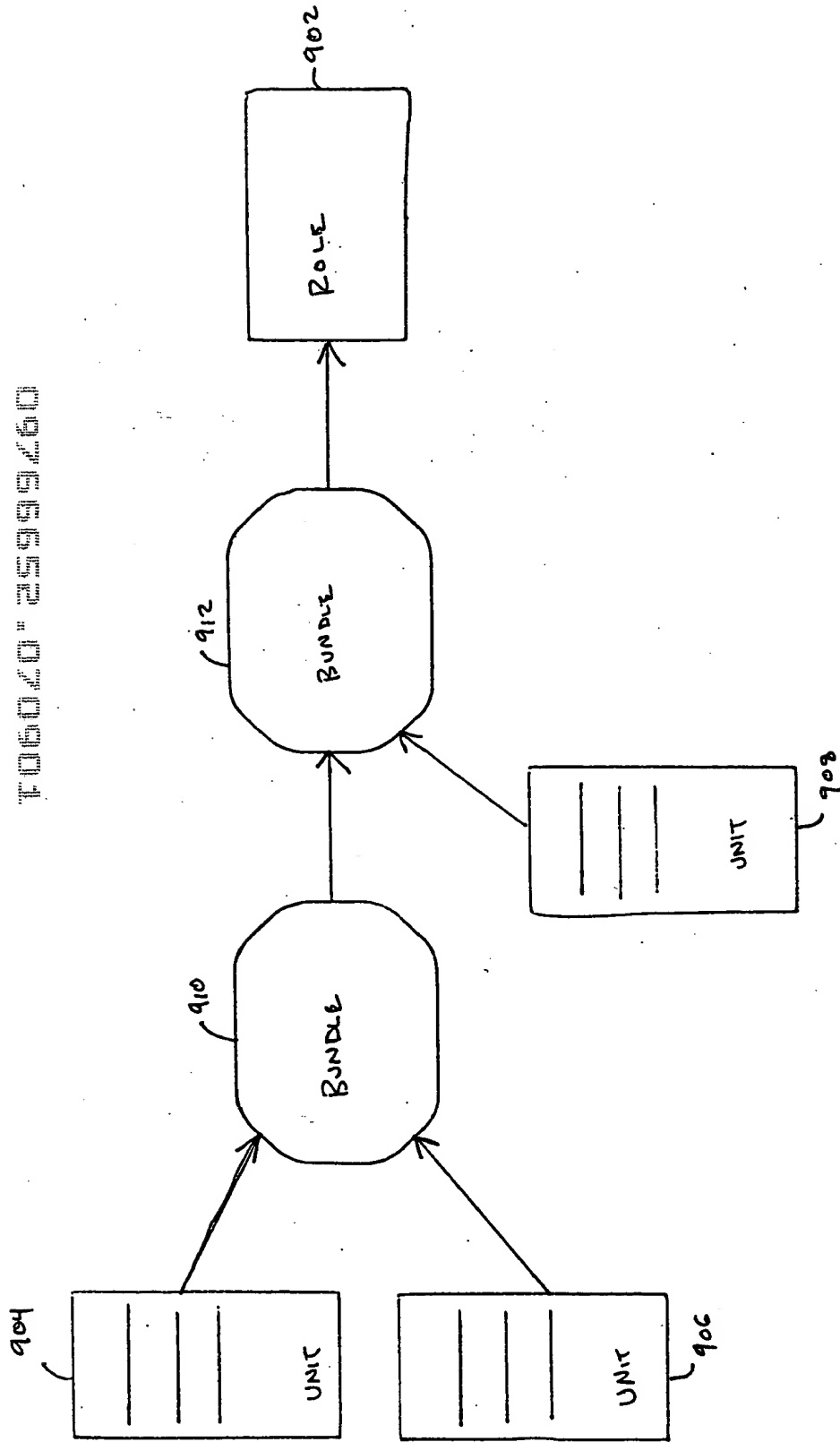


FIGURE 9

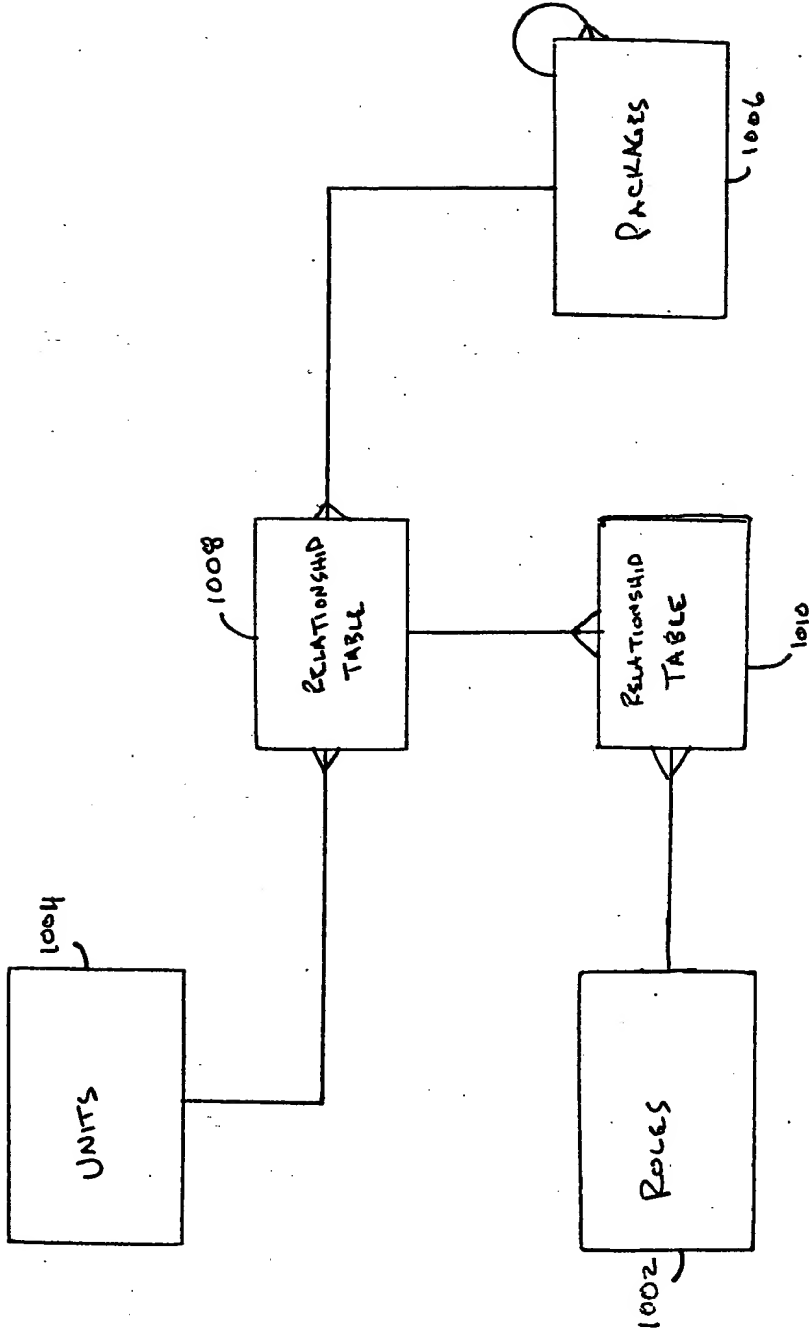


FIGURE 10

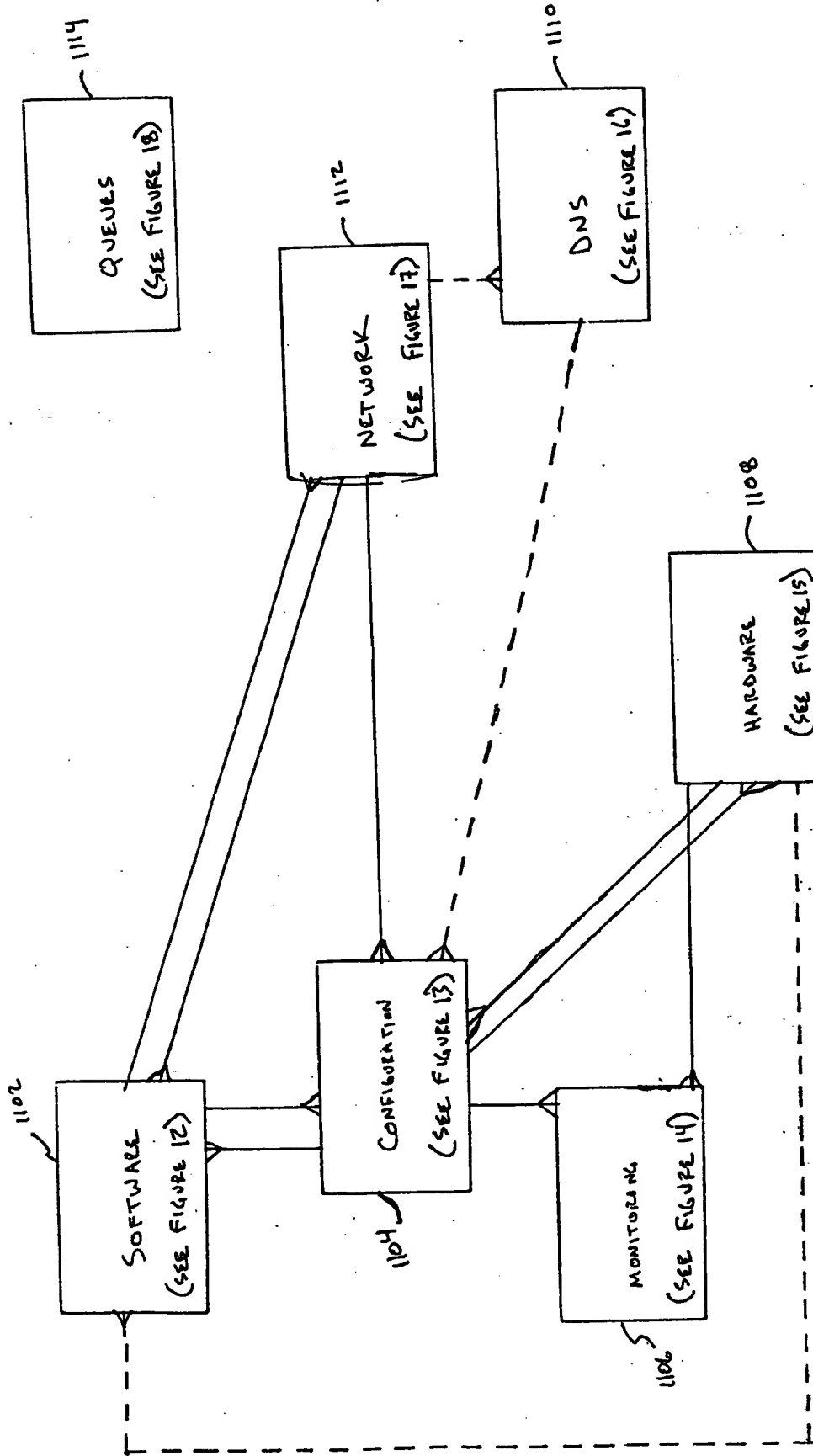
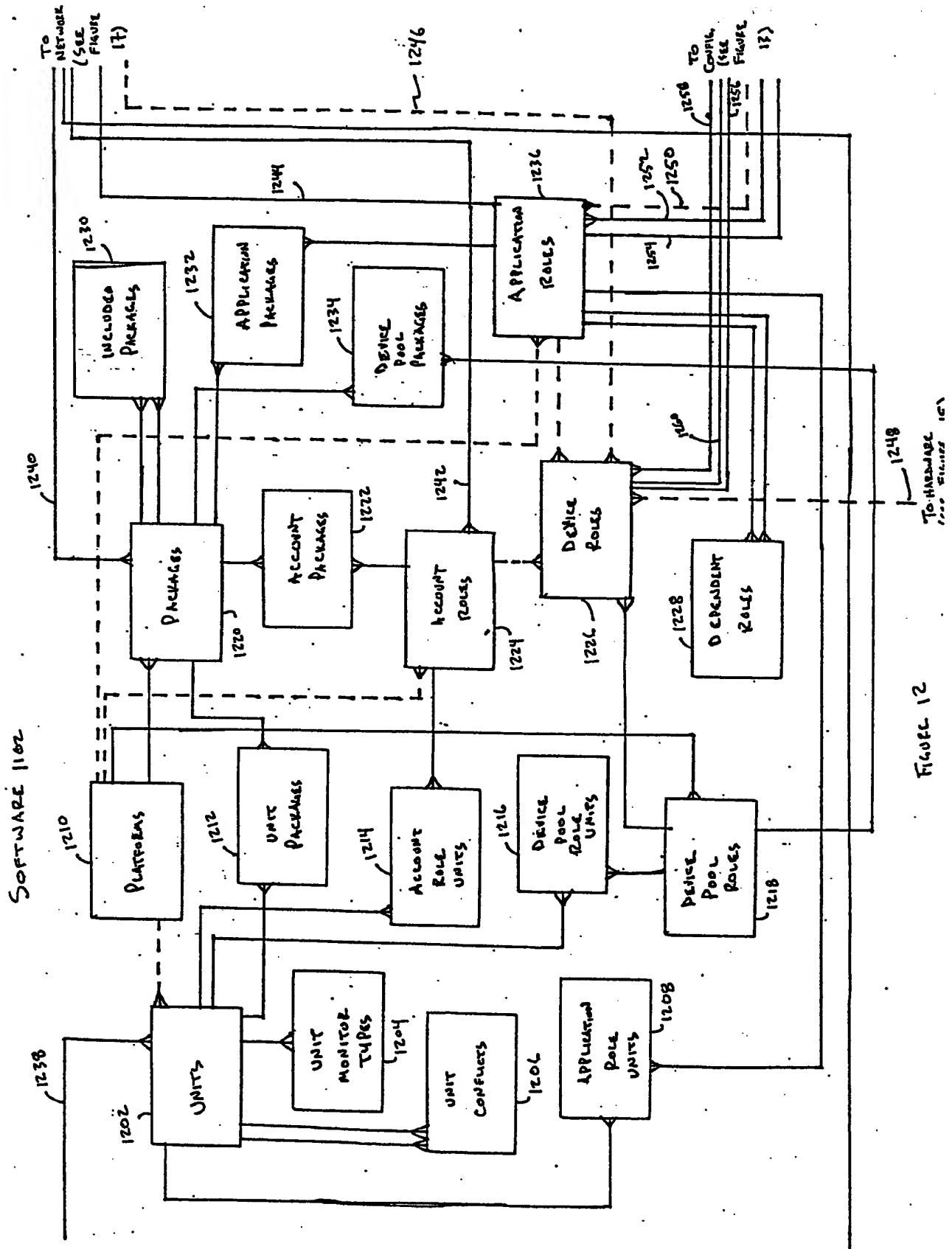
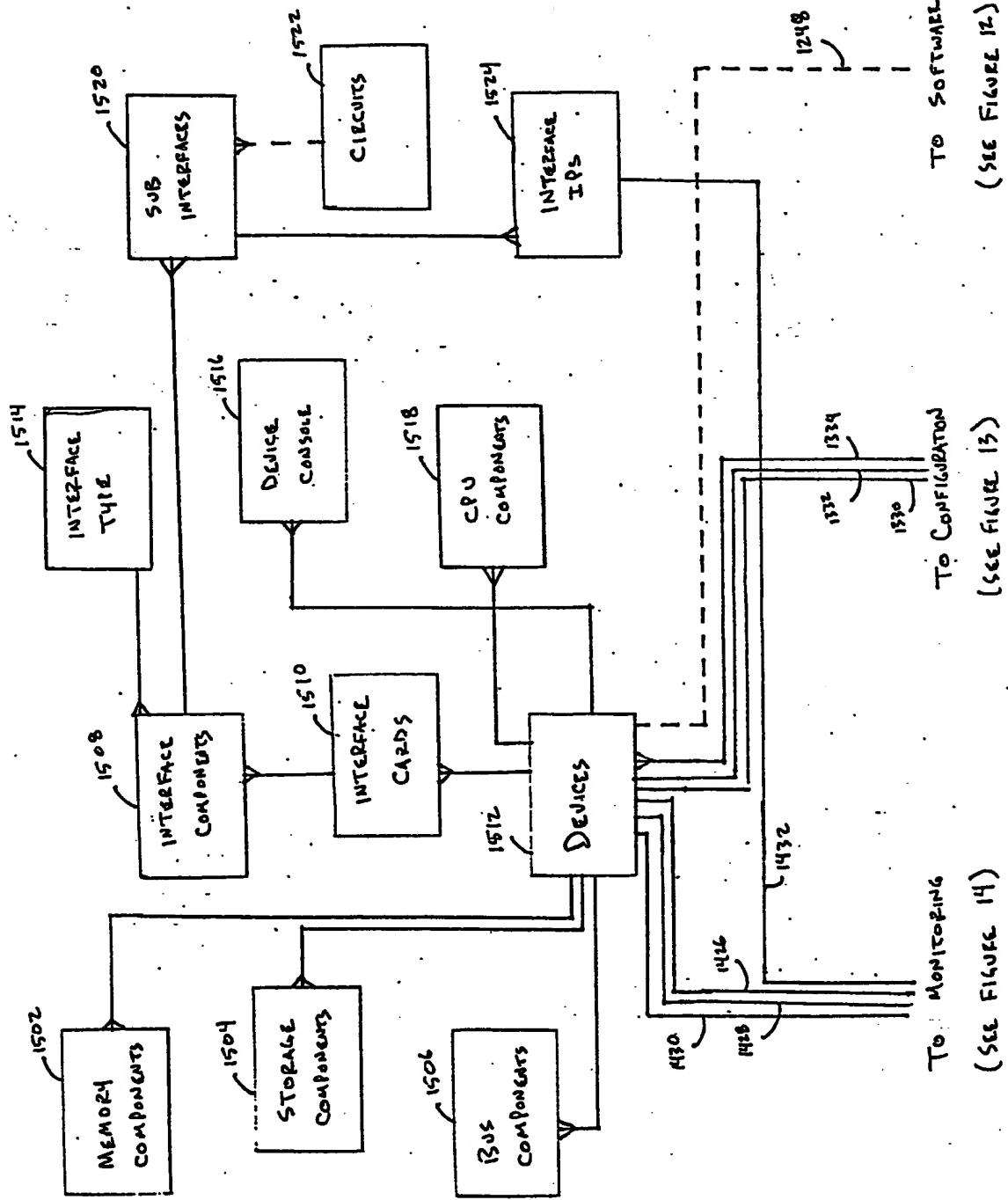


FIGURE 11

[illegible]

HARDWARE 1108



DNS 1110

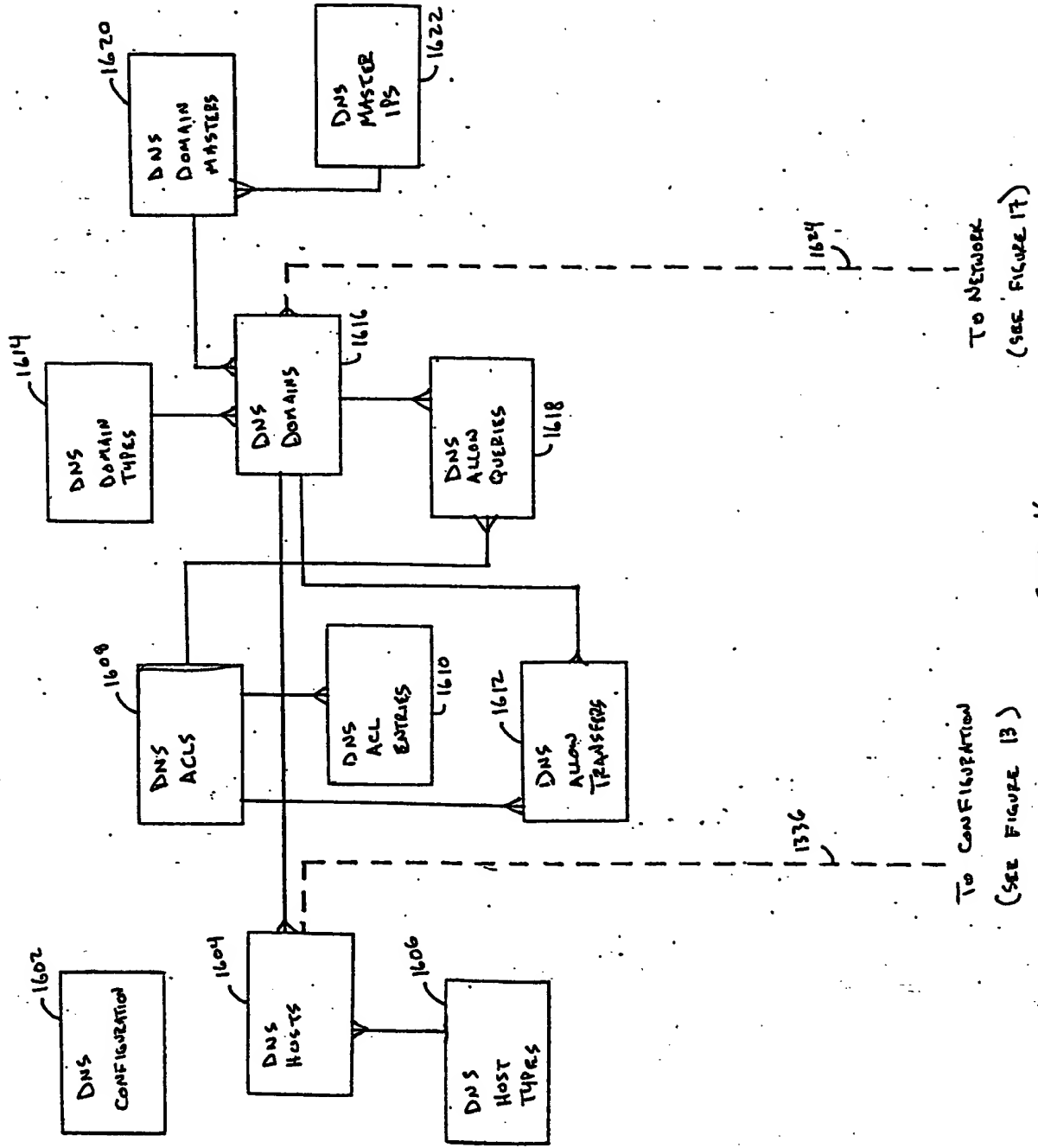
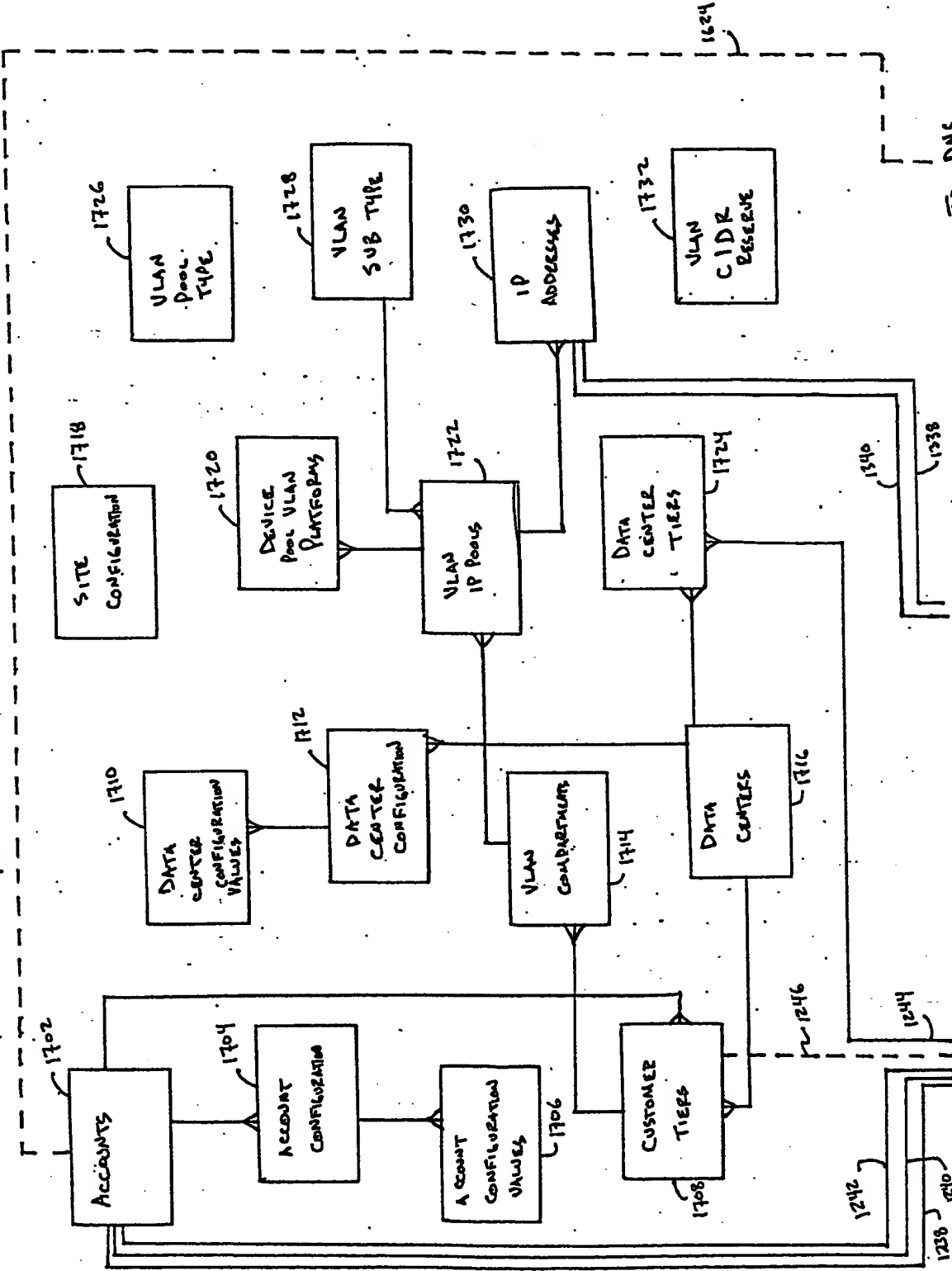


FIGURE 16

Network 1112



TO DNS
(SEE FIGURE 16)

TO CONFIGURATION
(SEE FIGURE 13)

TO SOFTWARE
(SEE FIGURE 12)

FIGURE 17 (SEE FIGURE 13)

QUEUES 1114

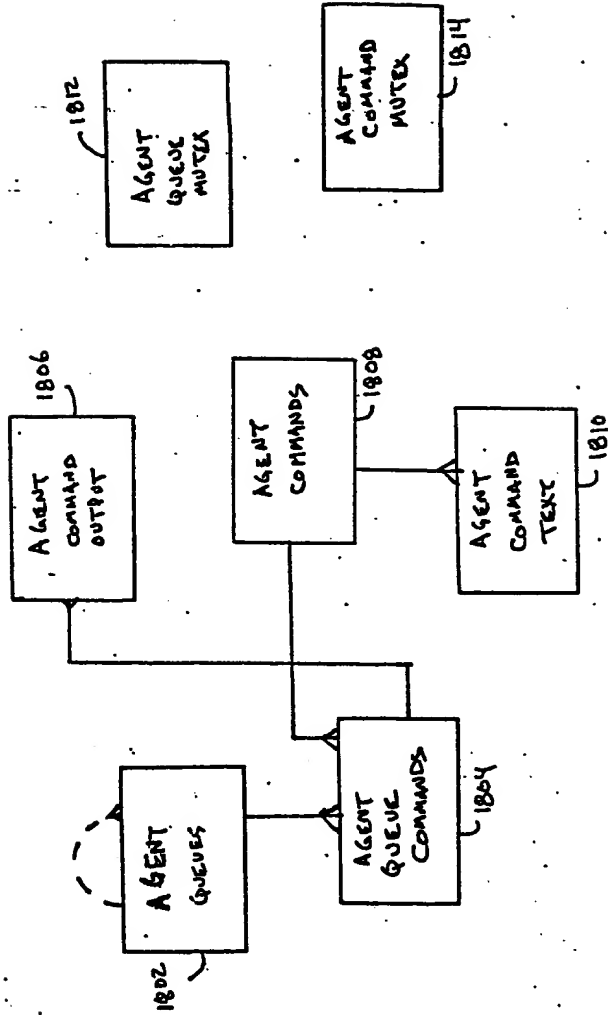


FIGURE 18